



BOOKING TERMS AND CONDITIONS

The following Term and Conditions together with the General Information contained in our website form the basis of your contract with nice-villas.com located at Constanta 1 Street, Apartment 101, Chloraka, Pafos, Cyprus.

Please read them carefully as they set out our respective rights and obligations.

[In these Booking Conditions, “you” and “your” means all persons named on the booking (including anyone who is added or substituted at a later date). “We” and “us” means nice-villas.com

All bookings are made subject to these booking conditions.

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1. MAKING YOUR BOOKING

Provisional bookings are made by completing the online booking form at www.nice-villas.com and following the on-screen instructions, or even by contacting us direct by telephone. Please always refer to the availability calendar chart provided in our website to make sure the property is available during the period of your interest. No reservation will be accepted from any person under 18 years.

Once we have received your provisional booking request, we will respond with an email or other channel (as specified by you on the booking form) confirming or otherwise your booking, specifying complete cost and giving instructions as to how to proceed with any due payment such as booking deposit. An invoice for the transaction will be issued and sent to the party leader. This will make your booking official. Please check this invoice carefully as soon as you receive it. Contact us immediately if any information which appears on the confirmation or any other document appears to be incorrect or incomplete as it may not be possible to make changes later. We regret we cannot accept any liability if we are not notified of any inaccuracies in any document within 5 working days of our sending it out.

Verbal bookings will be held for 5 Days ONLY, or as agreed with us.

2. NUMBER OF PERSONS

Only those persons whose name appears on your Booking Form may use the property. The number of persons (adults and children) must not exceed the number of sleeping places indicated on the website. The substitution of persons during the rental period is forbidden unless previously agreed.

3. PAYMENT

In order to confirm your stay, a deposit of 25% of the full payment (or full payment if booking within 56 days of departure) must be paid at the time of booking.

This deposit is not refundable in the event of your cancellation or failure to pay on time as set out below.

The balance of the cost of your stay must be received by us not less than 56 days (8 weeks) prior to the booking date. This date will be shown on the confirmation invoice. If you have not paid in full and on time we reserve the right to treat your booking as cancelled by you. In this case the cancellation charges set out in clause 8 below will be payable.

4. SECURITY DEPOSIT

You must pay a security deposit of £100.00 56 days before the start of your stay (or at the time of booking if this date has passed). The cost of any damage to the property or to any items in and/or at the property caused or any service charges incurred by you or any member of your party (for example telephone calls), will be deducted by us from the security deposit at the end of your stay. If no deductions are required your security deposit will be refunded in full to you 14 days after your departure from the property. If the security deposit is not sufficient to cover any damage caused or service charges

incurred by you, you will be responsible for paying us any additional monies required immediately on request from us.

5. YOUR CONTRACT

A binding contract between us comes into existence when the deposit payment is paid (see clause 3 above). If you cancel after paying the deposit our normal cancellation charges will apply. This contract and all matters arising out of it are governed by Cyprus law. We both agree that any dispute arising out of or connected with your holiday will be dealt with by the Courts of Cyprus.

6. THE COST OF YOUR STAY

The price of your stay will be confirmed at the time of booking, subject to the correction of any errors. We reserve the right to correct errors in both advertised and confirmed prices. We will do so as soon as we become aware of any error.

7. CHANGES BY YOU

Should you wish to make any changes to your confirmed booking, you must notify us by email as soon as possible. Whilst we will endeavour to assist, we cannot guarantee we will be able to meet any such requests. Where we can, an additional fee may be required for any costs incurred by ourselves.

8. CANCELLATION BY YOU

Should you need to cancel your stay after the contract has begun (see clause 3 above), the party leader must immediately advise us either by cancelling online or advising us in writing. Your notice of cancellation will only be effective when we receive it in writing at our offices. As we incur costs from the time we confirm your booking and may be unable to re-sell your period of stay, the following cancellation charges will be payable. Where the cancellation charge is shown as a percentage, this is calculated on the basis of the total cost of the booking excluding amendment charges. Amendment charges are not refundable in the event of cancellation.

Period before start of stay within which written/email notification of cancellation is received by us

Cancellation charges

more than 8 weeks	deposit only
less than 8 week	deposit + 20% of balance
less than 6 weeks	deposit + 40% of balance
less than 4 weeks	deposit + 60% of balance
less than 2 weeks	deposit + 80% of balance
less than 1 weeks	deposit + 100% of balance

Depending on the reason for cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) under the terms of any insurance policy you may have. Claims must be made directly to the insurance company concerned.

9. PERSONAL INSURANCE COVER/ LIABILITY

Visitors are strongly advised to obtain holiday insurance with suitable cover. The use of the accommodation is at the visitor's risk and no liability will be accepted by the owner for any loss or damage of belongings, or personal injury or death however incurred. Your insurance company will be pleased to advise you

10. CANCELLATION BY THE VILLA OWNERS:

If deemed necessary the Company reserves the right to withdraw or cancel the villa booking. In this unlikely event you will be offered the choice of renting another villa through the Company (subject to availability) with the price difference payable/refundable as appropriate, or of receiving a full refund of all monies paid to the Villa Owner. No compensation is payable by the Company

11. OUR LIABILITY TO YOU

Our company accepts no liability whatsoever for any aspect of the arrangements and, in particular, accepts no liability for any loss, personal injury/illness or death however incurred. Although the Company uses all reasonable endeavours to ensure the accuracy of all information provided and the quality and facilities of the villas, we cannot accept any liability whatsoever for any problems that occur while guests occupy the villa of their choice. All information has been provided in good faith and no liability is accepted whatsoever by the Company for any misrepresentation of villa material or accommodation.

In addition, we will not be responsible where you do not enjoy your stay or suffer any problems because of a reason you did not tell us about when you booked your stay or where any problems you suffer did not result from any breach of our contract or other fault of ourselves or any losses, expenses, costs or other sum you have suffered relate to any business.

12. COMPLAINTS AND PROBLEMS

In the unlikely event that you have any reason to complain or experience any problems with your stay, you must immediately inform us. Any verbal notification must be put in writing and given to us as soon as possible. Until we know about a problem or complaint, we cannot begin to resolve it. Most problems can be dealt with quickly. We regret we cannot accept liability if you fail to notify the complaint or claim entirely in accordance with this clause.

13. BEHAVIOUR

You accept responsibility for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss must be paid direct to us at the time. If you fail to do so, you will be responsible for meeting any legal costs we incur in full in recovering full payment from you.

We expect all clients to have consideration for other people. If in our reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or be likely to cause danger, upset or distress to any third party or damage to the property, or in any way damage the reputation and/or goodwill of the Owner we are entitled, without prior notice, to terminate the occupation of the person(s) concerned. In this situation, the person(s) concerned will be required to leave the accommodation. We will have no further

responsibility toward such person(s). No refunds will be made and we will not pay any expenses or costs incurred as a result of the termination.

14. SPECIAL REQUESTS AND MEDICAL PROBLEMS

Special Requests: If you have any special request, you must advise us at the time of booking and clearly note it in the Special Requests section of the booking form. *Although we will endeavour to meet any reasonable requests we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as “standard” bookings subject to the above provisions on special requests.

Medical Problems: If you or any member of your party has any medical problem or disability that may affect your stay, please tell us before you confirm your booking so that we can advise as to the suitability of the chosen arrangements. In any event, you must give us full details in writing at the time of booking. If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we must reserve the right to decline their reservation or, if full details are not given at the time of booking, cancel when we become aware of these details.

15. BED LINEN, COTS & HIGH CHAIRS, AND POOL WATER HEATING

All bedding is provided. You must bring your own beach towels. One baby cot (portable 'travel cot' style) and one high chair can be provided to each villa without extra cost (upon request). Air conditioning and pool water heating (winter) facilities of the villa, are optional / on request and charge extra, except otherwise agreed.

16. EXTRA BED

Please note that an extra bed in the folding 'camp bed' style can be provided upon request. This may only be suitable for a child. If you are going to need this extra bed, please select this option on the Online booking form.

17. UPON ARRIVAL TO CYPRUS

Upon Arrival to the Airport in Cyprus: Upon your arrival on the island you may contact us to confirm your arrival in Cyprus. At this point you will get information as to how to get hold of the keys of the property.

At the property: Upon arrival at the property you must present your confirmation details as well as your passport or identity card to us to confirm booking details.

18. ARRIVAL AND DEPARTURE.

Visitors must clearly understand that the accommodation might NOT BE AVAILABLE BEFORE 3.00p.m on the arrival date. This is because there might not be enough time for cleaning and getting the property ready for you. This might conflict with your arrival time. If this is the case, we will not object if you need to gain access to the property before 3.00pm, since we do not want to inconvenience you. If this is the case we would ask that you confine yourselves to parts of the property that are ready, so that the cleaning staff can continue with their work. Once everything is ready the property is available for you and your party.

On the day of departure the visitor normally must arrange to leave NOT LATER THAN 11.00a.m. unless otherwise agreed with the villa management/owners. This might be possible if there is a gap in the change over rental period and guests may be able to stay in the villa until a later time. Again this has to be pre-arranged with the management/owners.

19. BREAKAGES AND CLEANLINESS.

The accommodation is made available for letting on the dear understanding that it is left in a THOROUGHLY CLEAN AND TIDY CONDITION at the time of vacating by the visitor. The visitor must also ensure that all waste is removed from the premises. The visitor will be held responsible for any damage or breakages that occur and such incidents must be reported to the Owner and the required compensation paid. Visitors are not permitted to move furniture or equipment without prior consent of the Owner. If approval is given to move anything, it will be the visitors responsibility to return the same to the original position before departure. Equipment must not be moved from the premises for use outside.

20. AIR-CONDITIONING:

Whether the cost of any air-conditioning is included in the villa price, or paid for as a supplement, the units must only be used while you are in the property, with all windows and doors kept closed. Under no circumstances must the units be left on continuously while the property is unoccupied.

21. LIGHTING

You must ensure that all indoor and outdoor lightings around the villa are switched OFF at night before you retire. In addition to eating up electricity they will attract unwelcome insects and mosquitoes. Make sure to do the same before leaving the villa.

21. BUILDING WORK

Any building work which may commence in the local area, is outside of our control, and we cannot be held responsible for any resulting disturbance. However, should we become aware of any building work which may reasonably be considered to adversely affect the enjoyment of your holiday we will notify you as soon as possible, and wherever possible, will offer you the opportunity to transfer to an alternative property at the advertised price. Whilst we assure you of our best endeavours to minimize any inconvenience we regret that we cannot accept any liability in this case.

22. ACCURACY OF PRINTED MATTER.

While every possible care is taken in preparation of the accommodation details advertised, the visitor will fully appreciate that the human element cannot be disregarded and the Owner will not accept any liability for any loss incurred. Should an error be made and later noted all those concerned will be notified.

I accept and agree to the above Terms and Conditions.

Enjoy your stay

Full Name:.....

Signature:.....

Date:.....